



Optum Care Network-Inland Faculty MG

DATE: November 25, 2024

NOTICE: NEW Provider Network Administrator EFFECTIVE JANUARY 1, 2025

Dear Optum Care Network-Inland Faculty MG (OCN-IFMG) Providers,

We are pleased to announce that effective January 1, 2025, MedPOINT Management (MPM) will oversee and manage the day-to-day administrative and operational responsibilities for OCN-IFMG. The services include but are not limited to claims processing and capitation payments, referral authorization and utilization management, quality management, member services, credentialing, and eligibility.

Effective 1/1/2025, all referrals are to be submitted to MPM via their web portal at <https://portal.medpointmanagement.com/sign-in>. Please note, faxed referrals will not be accepted. Registration for MPM's provider portal is available now and can be completed using the above link located at <https://www.medpointmanagement.com>. Please see web portal training schedule and registration links on the accompanying document.

In the future, all claims and encounters regardless of date of service are to be submitted via Office Ally:

- Payor Identifier: MPM70
- To establish electronic submission, contact Office Ally directly at (866) 575-4120.

Hard Copy Submissions may be submitted, but are not preferred, via PO Box below:

c/o OCN-IFMG
P.O. Box 7020-24
Tarzana, CA 91357

Please note that authorizations approved by Previous Administrator, MV Medical Management, before January 01, 2025, will be honored by MedPOINT for up to three months and will not require re-submission.

We appreciate your support during the time of transition and OCN-IFMG is working closely with MedPOINT to ensure a smooth transition. Should you have questions, please contact the MPM Provider Network Operations department at (866) 294-9300, Monday through Friday, 9:00 am to 5:00 pm.

Sincerely,

Patricia Cañas
AVP, Provider Engagement & IPA Operations
OCN-IFMG

Optum Care Network-Inland Faculty MG
Tel: (866) 294-9300



Optum Care Network-Inland Faculty MG



DATE: December 24, 2024
 TO: Optum Care Network - Inland Faculty Medical Group Providers
 FROM: MedPOINT Management (MPM) on behalf of Optum Care Network-Inland Faculty MG (OCN-IFMG)
 SUBJECT: **MedPOINT Web Portal Training Announcement**

MedPOINT Management (MPM) is excited to offer web portal training sessions to prepare providers and staff for the upcoming transition. We highly encourage all providers and relevant team members to attend at least one session. Please share this invite with others who may benefit from this training.

Date & Time	Webinar Access
Friday, 12/27/2024 10AM – 11:30AM	https://attendee.gotowebinar.com/register/7195125370751473494
Monday, 12/30/2024 1PM – 2:30PM	https://attendee.gotowebinar.com/register/4212362530339370581
Friday, 1/3/2025 10AM – 11:30AM	https://attendee.gotowebinar.com/register/2160557284676821853
Wednesday, 1/8/2025 1PM – 2:30PM	https://attendee.gotowebinar.com/register/1966269182002299989
Thursday, 1/9/2025 10AM – 11:30AM	https://attendee.gotowebinar.com/register/3196306034134862174
Wednesday, 1/15/2025 10AM – 11:30AM	https://attendee.gotowebinar.com/register/6801333082240364895

All sessions will cover the same material, so choose the one most convenient for you. Please RSVP as soon as possible to secure your spot, but no later than 24 hours before your chosen session, to ensure you receive the appropriate webinar and call-in details.

Key Features Covered in the Training:

✓ **Eligibility Tools**

- Access member eligibility information.
- Generate reports, including new and terminated member lists (PCP-focused).

✓ **Claims Management**

- Check claims adjudication status.
- Understand claim adjustments.
- Upload and attach documents to submitted claims.

✓ **Authorization Processes**

- Submit and track Authorization requests.
- Attach and upload supporting documents or consult notes for real-time access by PCPs or referring providers.

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Key Features Covered in the Training Continued:

✓ **Gaps in Care Insights**

- Identify patient care gaps during Eligibility searches or Authorization submissions.

✓ **Real-Time Communication**

- Submit inquiries and connect directly with MPM staff regarding Claims or Authorizations.

✓ **Stay Updated**

- Receive alerts and updates directly from MPM.

Don't miss this opportunity to enhance your and your staff's (eligibility verifiers, referral coordinators, billing, front office, and back office) understanding of and experience with the MPM web portal's features, simplifying the management of authorizations, claims, and other key tasks. We look forward to seeing you in the training sessions!